



WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

WBSEDCL

Circular No: 02

Date: 27/03/2019

Subject: Essential Steps to be taken to restore the break-down during ensuing summer & nor'wester for maintaining steady Power Supply

In view of ensuing season of scorching summer as well as propensity of nor'wester, it is felt essential to take adequate steps to maintain uninterrupted supply of power during the period of next 2 ½ months, ie, upto the onset of monsoon to avoid any inconvenience to the common people. So we have to exert our best effort to keep the power supply steady as well as to bring down the interruption time in case of any break down, for which, all concerned should be on a very high alert to restore any fault/breakdown in least possible time, during the aforesaid period.

Accordingly all the Divisional Managers are advised to avoid any shut-down during this time unless it is extremely urgent or unavoidable and keep the LT & HT maintenance gang on alert, so that any kind of power failure can be restored within the shortest possible time during this period.

In the Customer Care Centres, the existing LT mobile vans may be utilized round the clock on **as and when required basis**, for attending the major breakdown and docketed calls. For obtaining such service the CE (Dist), WBSEDCL shall be intimated in due course. Regarding extending the service of HT mobile vans beyond the normal duty hours during this period, the above may be adopted on need basis with intimation to the CE (Dist), WBSEDCL in due course.

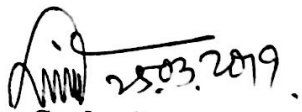
Where the HT night services is non-existent, the existing HT feeder line maintenance service as prevailed from 6:00 am to 10:00 pm may be extended in the Night from 10:00 pm to 6:00 am next day, during the aforesaid period on **as and when required basis** to maintain the steady power supply. The Divisional Managers can avail the facility of HT Night service with intimation to the Chief Engineer (Dist): WBSEDCL in due course.

For such utilization of service of HT & LT mobile van including night service pro-rata payment i.r.o. vehicles and daily wages of labourers shall be made to the agency/contractor for subsequent payment to their workers/drivers as per existing rate contract.

In case of any major break-down, the same is to be intimated by Regional Managers/ Divisional Managers to the concerned Zonal Manager (s) who in turn shall inform the Chief Engineer (Dist), WBSEDCL.

Materials, spares and equipments usually required for maintenance work are to be kept in all Divisional Stores as emergency stock, so that the same may be readily available as and when required.

All concerned must adhere to the guidelines without any deviation and all the controlling officers are hereby advised to follow the instructions scrupulously and transmit the message to downstream for necessary follow up.


(Sujay Sarkar)
Director (HR)
WBSEDCL

Memo. No. **CEB/290 (1-111)**

Dated- **27/03/2019**

Distribution

01. The Director : (Distribution)/ (Finance) : WBSEDCL : VidyutBhavan : Kolkata- 91.
02. The Director (Project) : WBSEDCL : VidyutBhavan : Kolkata- 91.
03. The Chief Engineer : Distribution/ RE/IT&C/ CRM/ DTD/ PTR/ Planning/ Commercial : WBSEDCL.
----- **The CE (IT&C) is requested for uploading the Circular in WBSEDCL's Website**
04. The General Manager (HR&A) / (F&A) : Corporate : WBSEDCL : VidyutBhavan : Kolkata- 91.
05. The Addl. General Manager (HR&A) / (F&A) : Distribution : WBSEDCL : VidyutBhavan: Kolkata- 91.
06. Addl. Chief Engineer (Safety) : WBSEDCL : VidyutBhavan: Kolkata- 91.
07. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore/ Siliguri Zone : WBSEDCL
08. The Regional Manager :
Bidhannagar/ 24-Prgs.(North)/ 24-Prgs.(South)/ Howrah/ Hooghly/ Burdwan/ Birbhum/ PurbaMidnapore/ PaschimMidnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ U. Dinajpur/ Coochbehar/ Alipurduar/Dakhin-Dinajpur Regional Office, WBSEDCL.
09. The Divisional Manager :
Bidhannagar- I/ Bidhannagar- II/ Barrackpore/ Naihati/ Barasat/ Basirhat/ Bongaon/ Habra/ Uluberia/ Howrah-I/ Howrah- II/ Behala/ Garia/ Baruipore/ Canning/ Diamond Harbour/ Kakdwip/ Serampore/ Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal/ Mogra/ Memari/ Burdwan Urban/ Burdwan Rural/ Katwa/ Kalna/ Durgapur/ Asansol/ Rampurhat/ Suri/ Bolpur/ Kharagpur/ Belda/ Jhargram/ Midnapur/ Ghatal/ Contai/ Egra/ Haldia/ Tamluk/ Bankura/ Bishnupur/ Khatra/ Purulia/ Raghunathpur/ Kalyani/ Krishnanagar/ Tehatta/ Berhampore/ Raghunathgunj/ Kandi/ Domkal/ Jiaganj/ North Malda/ South Malda/ Raiganj/ DakshinDinajpur/ Coochbehar/ Mathabhanga/ Alipurduar/ Jalpaiguri/ Mal/ SiliguriSubarban/ Siliguri Town/ Darjeeling/ Kurseong/ Kalimpong/ Islampur/New Town/Bhangar/Ranaghat/Nakashipara/Dinhata Division : WBSEDCL.
10. The P.S. to Chairman & Managing Director : WBSEDCL : VidyutBhavan : Kolkata- 91.